

Dear Sir or Madam

This letter relates to the following transaction:

**Date of Purchase:**

**Trader's website:**

**Purchase details (GOODS):**

**The price of goods was:**

**Delivery charge was:**

**TOTAL price was:**

Dear Sir/Madam

I have consulted the website **[www.deliverylaw.uk](http://www.deliverylaw.uk)** which is supported by the UK consumer law authorities. From the guidance on that website, I understand that I have a binding contract for the supply of the goods stated above for the TOTAL price stated above.

I am not prepared to renegotiate the contract nor pay any higher amounts. I therefore seek performance of the contract by you under the original terms, i.e. delivery of the aforementioned GOODS for the TOTAL price highlighted above.

I seek confirmation from you that you will honour the contract and will promptly refund any extra monies that you may have taken from my account.

Please respond within 14 days of receiving this letter.

Yours faithfully